

TravelNet Confirmation ID Number:



- 1. PLEASE FULLY COMPLETE THIS FORM
- 2. ATTACH REQUIRED DOCUMENTATION
- 3. MAIL TO HSR
- E-Mail: TravelNetClaims@hsri.com

HSR Plaza II
 4100 Medical Parkway
 Carrollton, Texas 75007
 972-512-5600, Fax 972-512-5820
 Toll Free 877-447-7862

BAGGAGE LOSS CLAIM

Please print except where signature is required

Section 1 – Insured

Claimant's Name (Insured) _____

Home Address _____ City, State, Zip _____

Best Contact Phone # _____ E-Mail _____

Spouse's Name _____

Best Contact Phone # _____ E-Mail _____

Traveling Companion's Name _____

Best Contact Phone # _____ E-Mail _____

Section 2 – Trip

Travelex Location Number _____

Travel Agency _____ Agent's Name _____

Address _____ Telephone () _____

Cruise Line/Tour Operator _____ Booking/Reservation No. _____

Address _____ Telephone () _____

Trip Departure Date _____ Scheduled Return Date _____

Destination _____ Departure City _____

Section 3 – Coverage Purchased

How much did you pay for coverage? \$ _____ Number of people covered? _____

Date insurance was purchased? _____ Date incident occurred (must complete) _____

Section 4 – Reason for Claim

Baggage was: (check one) lost stolen damaged

Please provide all documentation, including a copy of: 1 - payment explanation from common carrier (airline, cruise line, etc.), 2 - the appropriate police report or other report filed with local authorities, 3 - available receipts, cancelled checks, credit card statements, etc. for all items you are claiming.

If baggage was lost or stolen, please attach a police report and/or any other incident report that verifies the loss.
If baggage was damaged, please attach an incident report and an estimate of repair.

Please provide a brief explanation of what happened to your baggage _____

Location where loss occurred (include city and country) _____

Section 5 – Statement of Loss

Was property in custody of airline, railroad company, cruise line or other carrier at the time of loss? Yes No

If yes, give name of carrier (include flight number if airline) _____

Has a formal claim been filed against the carrier? Yes No

If yes, give name of carrier (include flight number if airline) _____

If no, please explain why no claim has been filed _____

Was any compensation made while traveling? Yes No If yes, how much? _____

Have you filed previous claims with another insurance company in the past for lost luggage? Yes No

Section 6 – Claim Amount

Fill out completely and attach all available receipts, credit card statements, cancelled checks, etc. (attach additional pages if necessary)

Description of Articles Lost, Stolen or Damaged	Name of Owner	Place of Purchase (Name and Address)	Date Acquired	Amount Paid
_____	_____	_____	_____	\$ _____
_____	_____	_____	_____	\$ _____
_____	_____	_____	_____	\$ _____
_____	_____	_____	_____	\$ _____
_____	_____	_____	_____	\$ _____
Total Claim Amount				\$ _____

Section 7 – Please Read and Sign

Any person who knowingly and with intent to defraud any insurance company or other persons, for example by filing a statement of claim which contains any materially false, incomplete or misleading information, is committing a fraudulent insurance act, and is therefore subject to criminal prosecution and civil penalties.

I have read the foregoing and the answers provided are true and complete to the best of my knowledge.

Signature _____ Date Signed _____

FRAUD STATEMENTS

GENERAL: Any person who knowingly and with intent to defraud any insurance company or other person files an application for insurance or statement of claim containing any materially false information or conceals for the purpose of misleading, information concerning any fact material thereto commits a fraudulent insurance act.

ALASKA, ARKANSAS, IDAHO, INDIANA: Any person who knowingly and with intent to injure, defraud or deceive an insurance company files a claim containing false, incomplete, or misleading information is guilty of a felony.

ARIZONA: For your protection Arizona law requires the following statement to appear on this form: Any person who knowingly presents a false or fraudulent claim for payment of a loss is subject to criminal and civil penalties.

CALIFORNIA: For your protection California law requires the following to appear on this form: Any person who knowingly presents a false or fraudulent claim for the payment of a loss is guilty of a crime and may be subject to fines and confinement in state prison.

COLORADO: It is unlawful to knowingly provide false, incomplete, or misleading facts or information to an insurance company for the purpose of defrauding or attempting to defraud the company. Penalties may include imprisonment, fines, denial of insurance, and civil damages. Any insurance company or agent of an insurance company who knowingly provides false, incomplete, or misleading facts or information to a policyholder or claimant for the purpose of defrauding or attempting to defraud the policyholder or claimant with regard to a settlement or award payable from insurance proceeds shall be reported to the Colorado Division of Insurance within the Department of Regulatory Agencies.

DELAWARE: Any person who knowingly, and with intent to injure, defraud or deceive any insurer, files a statement of claim containing any false, incomplete or misleading information is guilty of a felony.

DISTRICT OF COLUMBIA RESIDENTS: WARNING It is a crime to provide false or misleading information to an insurer for the purpose of defrauding the insurer or any other person. Penalties include imprisonment and/or fines. In addition, an insurer may deny insurance benefits if false information materially related to a claim was provided by the applicant.

FLORIDA: Any person who knowingly and with intent to injure, defraud, or deceive any insurer files a statement of claim or an application containing any false, incomplete, or misleading information is guilty of a felony of the third degree.

KENTUCKY: Any person who knowingly and with intent to defraud any insurance company or other person files a statement of claim containing any materially false information or conceals, for the purpose of misleading, information concerning any fact material thereto commits a fraudulent insurance act, which is a crime.

MARYLAND: Any person who, knowingly and with intent to defraud any insurance company or other person: (1) files an application for insurance or statement of claim containing any materially false information; or (2) conceals for the purpose of misleading, information concerning any fact material thereto, commits a fraudulent insurance act.

MINNESOTA: A person who files a claim with intent to defraud or helps commit a fraud against an insurer is guilty of a crime.

NEW HAMPSHIRE: Any person who, with a purpose to injure, defraud or deceive any insurance company, files a statement of claim containing any false, incomplete or misleading information is subject to prosecution and punishment for insurance fraud, as provided in RSA 638:20.

NEW JERSEY: Any person who knowingly files a statement of claim containing any false or misleading information is subject to criminal and civil penalties.

NEW MEXICO: Any person who knowingly presents a false or fraudulent claim for payment of a loss or benefit or knowingly presents false information in an application for insurance is guilty of a crime and may be subject to civil fines and criminal penalties.

NEW YORK: Any person who knowingly and with intent to defraud any insurance company or other person files an application for insurance or statement of claim containing any materially false information, or conceals for the purpose of misleading, information concerning any fact material thereto, commits a fraudulent insurance act, which is a crime, and shall also be subject to a civil penalty not to exceed five thousand dollars and the stated value of the claim for each such violation.

OHIO: Any person who, with intent to defraud or knowing that he is facilitating a fraud against an insurer, submits an application or files a claim containing a false or deceptive statement is guilty of insurance fraud.

OREGON: Any person who knowingly and with intent to defraud any insurance company or other person: (1) files an application for insurance or statement of claim containing any materially false information; or, (2) conceals for the purpose of misleading, information concerning any material fact, may have committed a fraudulent insurance act.

PENNSYLVANIA: Any person who knowingly and with intent to defraud any insurance company or other person files an application for insurance or statement of claim containing any materially false information or conceals for the purpose of misleading, information concerning any fact material thereto commits a fraudulent act, which is a crime and subjects such person to criminal and civil penalties.

TENNESSEE: It is a crime to knowingly provide false, incomplete or misleading information to an insurance company for the purpose of defrauding the company. Penalties include imprisonment, fines and denial of insurance benefits.

TEXAS: Any person who knowingly presents a false or fraudulent claim for the payment of a loss is guilty of a crime and may be subject to fines and confinement in state prison.

VIRGINIA: Any person who, with the intent to defraud or knowing that he is facilitating a fraud against an insurer, submits an application or files a claim containing a false or deceptive statement may have violated state law.